IGEL JUMP START

OVERVIEW

IGEL OS is the next-generation endpoint OS for cloud workspaces. It standardizes endpoints and provides for adaptive configuration and granular control while giving users a familiar, trouble-free workspace. Supporting a vast array of remote display protocols and peripherals, IGEL OS is purpose-built for enterprise access to virtual environments of all types. Built on a secure Linux distribution (small attack surface) that includes UEFI Secure Boot security standard (a chain of trust from the UEFI system to the OS) to fortify your enterprise against malware, it can run on any compatible 64-bit device to help protect your hardware investments.

Universal Management Suite (UMS) is a single management solution for up to tens of thousands of decentralized endpoints that can be easily managed. Built for security and ease of administration, the UMS features a drag-and-drop interface with policy-driven controls as well as RBAC (role-based access control) and APIs. The IGEL Cloud Gateway is an optional component that extends the reach of the UMS without requiring a VPN connection to ensure strong management and control of all software-defined endpoints, regardless of where they're located: in remote locations including home offices, remote campuses, or mobile "road warrior" workers.

This Jump Start offering is extremely specific to the scope of work and is scoped for up to three (3) professional service days or four (4) days if the optional phase is needed or desired by the Customer.

OUR SERVICE OFFERING

THIS JUMP START WILL INCLUDE THE FOLLOWING:

Jump Start Design & Planning/Critical Thinking Workshop including:
- Solution design overview – creating the building blocks for a successful Jump Start
- Overview of IGEL components including Universal Management Suite (UMS), IGEL OS, and IGEL Cloud Gateway (ICG)
- Discussion on endpoints that will be used, infrastructure requirements, printing needs, and network requirements
- Moving to the next steps beyond Jump Start – recommendations and open discussion

Jump Start Deployment
- Standup one Universal Management Suite (UMS) single-instance server with local SQL database
- Licensing & Deployment
- Profile Customization (up to 5 customizations)
- Enabling Web Browser & RDP for endpoints
- Using Views & Jobs to Automate Process
- UMS Administration
- Basic Troubleshooting

Optional – IGEL Cloud Gateway (ICG)
- Prepare a Linux Machine
- Prepare the Network for ICG Communications
- Perform the ICG installation
- Configure the External Repository

To summarize, as part of this customized engagement, Choice Solutions will do the following:
- Build a Jump Start environment for IGEL to allow Customer to use the solution for a set trial period in a self-contained environment. The UMS will be built but isolated from any production services currently in use.
- Load the IGEL software on two devices for testing purposes.