

Teams 2.1 Single Session Jump Start



The objective of this project is to provide the customer with implementation services for the Teams 2.1 Single session Jump Start offering. Microsoft Classic Teams for VDI reached the end of support on October 1, 2024. The Jump Start offering is designed to assist Customers with provisioning Teams 2.1 service, intending to provide Customers with a Pilot environment to test and validate Teams 2.1 thoroughly. This ensures that environmental readiness is at hand and will allow the organization to migrate to Teams 2.1. By default, Microsoft Teams is essential in Citrix Virtual Desktop environments, enabling seamless collaboration and boosting productivity. Its integration ensures remote teams can communicate, share files, and manage projects efficiently within their virtual desktop sessions, streamlining operations across the organization.

Our Service Offering

The Choice Solutions Teams 2.1 Jumpstart will include the following objectives:

- Planning discussions around service components with a review of the features/functionality to allow customer to understand the full potential of Teams 2.1
- Validate Citrix and Microsoft environment readiness requirements
- Review current UCC usage with Classic Teams 2.1 integrations with DaaS/CVAD
- Review and discuss Teams underlying architecture from an Electron-based to a Webview2 use case for WebRTC
- Review infrastructure image requirements
 - Citrix Windows 10 image
 - Citrix Windows 11 image
- Review/validate CPM/FSLogix profile requirements for Teams 2.1
- Validate security settings needs for Teams 2.1
- Knowledge transfer specific to the items selected to this jumpstart
- Ensuring HDX optimizations are in place
- Discuss WebRTC optimizations are in place
- Discuss WebRTC and SlimCore (preview for Citrix) differences
- Configuring one Teams 2.1 enabled Catalog and Delivery Group

This jumpstart offering is extremely specific on the scope of the work and is scoped for three days professional service days (24) hours.